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4 **RWSA BOARD OF DIRECTORS**
5 **Minutes of Regular Meeting**
6 **April 24, 2018**
7
8

9 A regular meeting of the Rivanna Water & Sewer Authority (RWSA) Board of Directors was
10 held on Tuesday, April 24, 2018 at 2:15 p.m. in the 2nd floor conference room, Administration
11 Building, 695 Moores Creek Lane, Charlottesville, Virginia.
12

13 **Board Members Present:** Mr. Mike Gaffney, Chair; Ms. Kathy Galvin; Ms. Lauren
14 Hildebrand; Mr. Gary O'Connell; Dr. Liz Palmer; and Mr. Jeff Richardson.
15

16 **Board Members Absent:** Mr. Maurice Jones.
17

18 **Staff Present:** Mr. Mark Brownlee, Ms. Victoria Fort, Mr. Tom Freeman, Ms. Bethany
19 Houchens, Mr. Bill Mawyer, Ms. Katie McIlwee, Mr. Philip McKalips, Mr. Bill Morris, Mr.
20 David Rhodes, Mr. Scott Schiller, Ms. Michelle Simpson, Ms. Andrea Terry, Mr. David
21 Tungate, Ms. Jennifer Whitaker, and Mr. Lonnie Wood.
22

23 **Also Present:** Mr. Kurt Krueger, RWSA counsel.
24

25 **1. CALL TO ORDER**
26

27 Mr. Gaffney called the regular meeting of the Board of Directors of the Rivanna Water and
28 Sewer Authority at 2:26 p.m.
29

30 **2. MINUTES OF PREVIOUS BOARD MEETINGS**

31 *a. Minutes of Regular Board Meeting on March 27, 2018*
32

33 **Ms. Galvin moved to approve the minutes of March 27, 2018. Mr. Richardson seconded the**
34 **motion, which passed unanimously (6-0). Mr. Jones was absent from the meeting and the**
35 **vote.**
36

37 **3. RECOGNITION**

38 *Government Finance Officers Association's Certificate of Achievement for Excellence in*
39 *Financial Reporting awarded to the RWSA for its 2017 comprehensive annual financial report*
40 *(CAFR)- Resolution of Appreciation*
41

42 **The Board considered the following resolution of appreciation to commend the Authority’s**
43 **Finance Department and its Director of Finance and Administration, Lonnie Wood, as**
44 **read into the record. Dr. Palmer moved to adopt the resolution as presented. Mr.**
45 **Richardson seconded the motion, which passed unanimously (6-0). Mr. Jones was absent**
46 **from the meeting and the vote.**

47
48 **WHEREAS**, March 23, 2018, the Certificate of Achievement for Excellence in Financial
49 Reporting has been awarded to Rivanna Water & Sewer Authority by the Government of Finance
50 Officers Association of the United States and Canada (GFOA) for its comprehensive annual
51 financial report (CAFR).

52
53 **WHEREAS**, the Certificate of Achievement is the highest form of recognition in the area
54 of governmental accounting and financial reporting, and its attainment represents a significant
55 accomplishment by a government and its management.

56
57 **WHEREAS**, the Award of Financial Reporting Achievement has been awarded to the
58 Finance Department and Lonnie Wood, Director of Finance and Administration for preparing the
59 award-winning CAFR.

60
61 **WHEREAS**, the CAFR has been judged by an impartial panel to meet the high standards
62 of the program, which includes demonstrating a constructive “spirit of full disclosure” to clearly
63 communicate its financial story and motivate potential users and user groups to read the CAFR.

64
65 **NOW, THEREFORE, BE IT RESOLVED**, the Rivanna Water & Sewer Authority
66 Board of Directors recognizes and commends the Finance Department and Lonnie Wood for their
67 professional dedication and personal diligence, and orders that this Resolution of Appreciation be
68 entered upon the permanent minutes of the Rivanna Water & Sewer Authority.

69
70 **4. EXECUTIVE DIRECTOR’S REPORT**

71
72 Mr. Mawyer reported that the RWSA has as one of its strategic plan goals “workforce
73 development” and was pleased to announce that David Tungate had been selected as Director of
74 Operations for the Rivanna Water and Sewer Authority. Mr. Mawyer stated that in this position,
75 Mr. Tungate would manage the water, wastewater, and laboratory departments. Mr. Mawyer
76 noted that Mr. Tungate had been the Water Manager for the past six years, managing all five
77 water treatment plants.

78
79 Mr. Mawyer reported that the RWSA also had a “communications and collaboration” strategic
80 plan goal, and Ms. McIlwee had developed a new page on the website that talked about resources
81 in the community. He stated that Rivanna had provided a number of presentations and tours of
82 the wastewater and water facilities for groups including Piedmont Virginia Community College
83 and the UVA sustainability class, and had also given a presentation to Greene County High
84 School students. Mr. Mawyer stated that Western Albemarle High School had an environmental
85 studies program, and students had visited Moores Creek for a wastewater tour and would be
86 visiting the Crozet Water Treatment Plant for a tour.

88 Mr. Mawyer stated that Rivanna would be celebrating completion of the granular activated
89 carbon project during National Drinking Water Week May 6-12, and a press release had been
90 issued earlier in the day. He noted that they would celebrate on May 8 at 10 a.m. at the South
91 Rivanna Water Treatment Plant; on May 9 at 10 a.m. at the Crozet Water Treatment Plant; and
92 on May 16 at the Scottsville Water Treatment Plant. He noted that the RWSA had also extended
93 invitations to the RWSA Board, elected officials, the media, and the general public. He stated
94 that on May 17 at 12 p.m. at Riverview Park in the City of Charlottesville, they would celebrate
95 completion of the odor control project.

96
97 Mr. Mawyer reported that under water supply, which is a strategic plan “operational
98 optimization” goal, four of five reservoirs were full – with Ragged Mountain at about 95% full –
99 and rain was currently falling. He stated that they had been filling Ragged Mountain from Sugar
100 Hollow since January 22 and it was still not full. Mr. Mawyer referenced state drought
101 conditions maps that showed Central Virginia still being in a moderate drought, with
102 precipitation in the top left of the map in a watch stage – which was worse than it was in March.
103 He stated that groundwater levels were now in watch stage, improving from the previous
104 month’s warning stage. Mr. Mawyer stated that reservoir levels as well as stream flow were both
105 at a good stage.

106
107 Mr. Mawyer reported that he, Mr. Gaffney, and Rivanna staff had met with the UVA Foundation
108 in March to continue coordination efforts on the South Fork Rivanna to Ragged Mountain
109 Reservoir pipeline and the approximate one-mile crossing on Birdwood Golf Course. Mr.
110 Mawyer noted that UVA was planning an upgrade and rebuild of the golf course, and Rivanna
111 was coordinating with their staff to ensure the pipe could be installed before UVA’s work. He
112 noted that there was an engineering services authorization to be considered later in the consent
113 agenda to allow Rivanna to proceed with the final design work.

114
115 Mr. Mawyer reported that Rivanna had mailed approximately 140 letters to property owners
116 along the route of the South Fork Rivanna to Ragged Mountain Water Line on the path where the
117 pipe will likely be located, and this was approved in the FY18 CIP. Mr. Mawyer stated that staff
118 had prepared a one-page summary that was included in the Board packets, as several Board
119 members had suggested that they have the document as a summary of the history, details, and
120 benefits of the project. He noted that they also included a map with pipeline location
121 possibilities.

122
123 Ms. Whitaker repeated that staff had recently sent approximately 140 letters to landowners in the
124 pipeline path, reaching out to 200 tax map parcel numbers. She stated that as of the beginning of
125 April, Rivanna had received acknowledgement from 90 property owners – with permission to
126 survey granted from 45 of them. She commented that there was a lot of interest among the
127 landowners, and there was a process in-house to answer their questions and provide information.
128 Ms. Whitaker stated that one frequently asked questions was, “Where is the route?” She stated
129 that this conversation led staff to create the map, which included many pages.

130
131 Ms. Whitaker explained that the proposed route ran from the South Rivanna Reservoir to West
132 Rio Road turning in to Hydraulic Road – and on the other end of the project, they had to get to
133 the Ragged Mountain Reservoir, with a route along Reservoir Road through the Birdwood Golf

134 Course. She stated that the middle area was the heart of the route selection alternatives, and this
135 was the area that was yielding the most calls, as people there were very interested in what was
136 going to happen. She referenced the area near the South Rivanna Reservoir along Woodburn
137 Road, stating that Rivanna hoped to be either in the road or parallel to it, and she referenced
138 another map reflecting the area from Woodburn Road out to Rio Road West. Ms. Whitaker noted
139 on the map the circles representing individual property owners who each received a letter.

140
141 Ms. Whitaker stated that for Rio Road and Hydraulic Road, Rivanna had been coordinating with
142 VDOT and has determined that they can likely be in the road right of way through the corridor –
143 which was a very positive development.

144
145 Mr. Richardson asked what was meant by being in the road, and whether that meant the road
146 right of way.

147
148 Ms. Whitaker confirmed that it could be either the right of way or the road itself.

149
150 Mr. Richardson asked what would drive that, and if VDOT would make that determination.

151
152 Ms. Whitaker responded that it would be VDOT and the ability to do traffic control, as well as
153 what real estate was available. She noted that in some roads, there may be two or three utilities
154 already there, and in some locations such as Rio Road and Hydraulic Road, there was already a
155 bike lane present that could be utilized – which would help with traffic control. Ms. Whitaker
156 stated that VDOT has the right of way and was working with Rivanna to help find a way
157 through.

158
159 Ms. Whitaker referenced a map showing the area around Albemarle High School, where the
160 routing alternatives analysis became more complex. She explained that at this point, they had the
161 opportunity to go north or to keep traveling further to the south and proceed through the
162 Georgetown Road, Terrell Road, Montview subdivision, Colthurst subdivision corridor.

163
164 Dr. Palmer asked why the pipeline switched sides on Rio Road, which looked like Hydraulic
165 Road crossing over to go to the east side.

166
167 Ms. Whitaker explained that she did not know the answer offhand, but Rivanna's consultants had
168 been working with VDOT, looking at utility mapping and where there may be opportunities and
169 possibilities – as well as doing some survey work where there was the ability to do it from the
170 right of way. She stated that there may be a conflicting utility or a desire on VDOT's part to
171 move it to the other side, and indicated that she would find out more information for the Board.

172
173 Ms. Whitaker referenced Georgetown Green and stated that one alternative was to go up Lambs
174 Road and go behind the Albemarle High School complex property; one alternative was to come
175 further south and weave between the baseball field and Georgetown Green; another alternative
176 was to come down and catch Georgetown Road, with a number of options to weave further west
177 and ultimately ending up at Barracks Road. She noted that there was also an alternative to come
178 down Westminster Road through Canterbury Hills, and another alternative weaving its way
179 around the Colonnades property. She stated that the UVA Foundation owned several of the

180 properties in this vicinity, and Rivanna had been discussing those properties, the University's
181 designs and further plans, and how Rivanna might be able to work with them.
182

183 Mr. Richardson asked how those conversations were going, as it made sense to knock out as
184 much as possible with one property owner in terms of linear feet – and this seemed to be the best
185 use of time and the least amount of disruption.
186

187 Ms. Whitaker responded that Rivanna staff was in discussions with UVA Foundation, and the
188 immediate focus was Birdwood. She stated that as part of that conversation, Rivanna extended
189 the topics and provided UVA Foundation with maps so they could contemplate what did and did
190 not fit into their plans.
191

192 Mr. Mawyer commented that Rivanna would like to take the path of least resistance, with large
193 tracts owned by fewer owners – particularly government owners, the School Board, UVA, or the
194 UVA Foundation – being more attractive places to go than the middle of the street or someone's
195 private property.
196

197 Mr. O'Connell noted that these were all choices and alternatives, but ultimately there would be a
198 single route, and the map provided by Rivanna gives the impression that it would be everywhere.
199

200 Ms. Galvin agreed that it was important for the public to understand that the map represented
201 multiple options at once.
202

203 Ms. Whitaker responded that it didn't show in the mapping very well, but the idea was to provide
204 a single route from the South Rivanna Reservoir to the Ragged Mountain Reservoir – a single
205 pipeline, three feet in diameter, nine miles long, buried at a minimum of four feet deep to the top
206 of the pipe, meaning a total depth of seven to eight feet when considering the pipe depth. She
207 emphasized that the idea was to achieve a single route through the entire corridor, and based on
208 the conversation to date there were some fairly obvious route choices to the north and south – but
209 the questions come with the middle ground.
210

211 Mr. O'Connell pointed out that the map shows 12-15 options and they needed to get to 1.
212

213 Ms. Whitaker confirmed this.
214

215 Mr. O'Connell asked how much of the west end as shown was University property, noting the
216 piece from Ragged Mountain and the pathway across the golf course?
217

218 Ms. Whitaker explained that Birdwood was bordered by Foxhaven Farm, which was at a turn
219 point as shown, and the area used for dam construction was just south of the line and was also
220 Foundation property. She stated that the Foundation owned a good chunk of property along
221 Reservoir Road, and as they proceeded north of Ivy Road, the Foundation owned about four or
222 five parcels near St. Anne's Belfield. Ms. Whitaker stated that the immediate conversation was
223 about the golf course, but future discussions would entail siting work for the southern pump
224 station and how the pipeline would get through. She added that UVA Foundation seemed to be a
225 very willing partner to date.

226
227 Dr. Palmer asked if it would be helpful to the public if something in the header of the map
228 document stated “alternative routes” or some language to clarify that these were just options.
229
230 Ms. Whitaker agreed, stating that the legend references alternative routes.
231
232 Ms. Galvin commented that even the dashed lines blur together, and the text says, “alternative
233 route,” singular, not plural, would be helpful.
234
235 Ms. Whitaker mentioned that the maps were available in detail on the website and there was also
236 a good description of the whole project, but she would modify the maps to make the information
237 clearer for the public.
238
239 Mr. O’Connell asked if the map that went to property owners was just a single page, black and
240 white view.
241
242 Mr. Mawyer responded that it was in color.
243
244 Ms. Whitaker noted that it was just one line, adding that the maps were intended to help people
245 understand how their properties related to the alignment – with some fairly significant
246 discussions underway with those property owners, particularly around Georgetown Road.
247
248 Mr. O’Connell stated that some of those properties were on the original Route 29 Western
249 Bypass route, but he was not clear where they were.
250
251 Ms. Whitaker clarified that there was just one parcel, and it was actually a VDOT parcel.
252
253 Dr. Palmer commented that those people were under the shadow of the Western Bypass for 37
254 years and their property values were destroyed.
255
256 Ms. Whitaker emphasized that this was an underground pipeline, and the surface impacts would
257 be limited to no permanent construction, with easements intended to be kept open from a
258 vegetative standpoint. She stated that someone had asked her why the map looked so jagged and
259 why the roads weren’t followed exclusively, and she explained that they wanted to follow the
260 property boundaries to minimize impacts on the individual property owners and residual use.
261
262 Dr. Palmer asked if there was something in writing to indicate what could be grown on those
263 easements.
264
265 Ms. Whitaker responded that they did have a right-of-way policy, and it permitted shrubs as well
266 as small trees only on the outer edges of the easements, with tree growth discouraged for the
267 inner 10 feet on top of the pipeline. She noted that they tried to use species that were less likely
268 to send deep roots towards the pipeline.
269
270 Mr. O’Connell asked if two easements were being pursued – one during construction and one
271 permanent – and asked what the widths were.

272

273 Ms. Whitaker responded that they were generally planning to use a 40-foot-wide permanent
274 easement, and depending on the geometry of the lot and what was adjacent nearby, there would
275 be an additional 10 feet on each side.

276

277 Dr. Palmer commented that since they widened Rio Road, there were some houses within 60 feet
278 of the road and probably closer.

279

280 Ms. Whitaker stated that Rivanna's conversations with VDOT have focused on minimizing those
281 impacts.

282

283 Mr. Mawyer explained that the letters sent to landowners asked for permission to come on the
284 property and do surveying but did not ask them to sell. He stated that they may need a permit or
285 construction easement if the property was partially in VDOT right of way and partially on
286 private property. He mentioned that Georgetown was a logical location but was a narrow road,
287 with traffic conflicts likely in that location in the event of major pipe construction.

288

289 ***5. ITEMS FROM THE PUBLIC***

290

291 Mr. Gaffney opened the floor to items from the public.

292

293 Mr. John Martin of Free Union stated that he had been regularly attending meetings of the
294 Economic Development Authority over the last several years. Mr. Martin stated that the previous
295 week's EDA meeting included Roger Johnson, the new economic development director for
296 Albemarle County, and that meeting included discussion of a June business appreciation function
297 and the associated guest list. Mr. Martin suggested that it would be useful to EDA Board
298 members and the public to have a joint meeting of both Rivanna boards to discuss water and
299 solid waste in one conversation with EDA Board members. He stated that this should include
300 discussions of the capacity of the system, the status of the water supply system, and the status of
301 solid waste management.

302

303 Ms. Galvin commented that there was also a Charlottesville Economic Development Authority
304 and other advisory groups.

305

306 Mr. Martin stated that he envisioned this to be an informational meeting to help avoid future
307 misconceptions and misunderstandings and to connect people with water and solid waste
308 contacts.

309

310 Mr. Ed Guida of Shepherd's Ridge Road addressed the Board and stated that he was a recent
311 County resident and customer of RWSA. Mr. Guida stated that he was an engineer and former
312 project manager for a large corporation, noting that he was present to give a dissenting opinion
313 on the waterline for Ragged Mountain. He stated that this was a very complex project, and from
314 what he has been able to glean, he was not convinced that it was necessary to spend \$100 million
315 now on the project. Mr. Guida commented that he was skeptical of the timing of this expense and
316 from the information he has read, he was not certain that all the assumptions that have gone into
317 this were correct. He suggested that Rivanna have an independent expert tear apart the

318 assumptions underlying the need for the project at this time, which would help determine if all
319 the plans were appropriate.

320
321 City resident Dede Smith addressed the Board and stated that she would appreciate a discussion
322 of the role of the South Fork Rivanna Reservoir now that Ragged Mountain is functioning, and
323 how much of urban ratepayer funds would be invested in a reservoir that may no longer be
324 needed. Ms. Smith stated that she would also like them to contemplate any plans or discussions
325 of what would ultimately happen to the South Fork Reservoir, as it would continue to deteriorate.
326 She stated that there was acknowledgement in the Board's reports that the treatment of it actually
327 contributed to its degradation, and it currently served as the raw water source for the South Fork
328 Treatment Plant, so its deteriorating condition was relevant as opposed to a free-flowing river.
329 Ms. Smith emphasized that it was important from a governmental point of view to provide
330 transparency about any conflicts of interest pertaining to ownership of land in and around the
331 reservoir.

332

333 **6. RESPONSES TO PUBLIC COMMENTS**

334

335 Mr. Mawyer stated that Mr. Martin had spoken with him prior to the meeting, and Rivanna
336 would be glad to participate in the meetings as suggested.

337

338 Ms. Galvin commented that the challenge of making long-range plans involving infrastructure
339 investments was that they had to be considered many years in advance and based on projections
340 of growth, as well as projections of future debt service payments. She stated that elected officials
341 terms were cyclical and ended every four years – but projects sometimes went beyond those
342 terms – so to make any progress in infrastructure investment, there needed to be continuity in
343 planning. Ms. Galvin stated that when commitments were made to begin executing plans, they
344 should be adhered to. She stated that she was concerned about the debt service picture nationally,
345 given recent changes in the tax structure, and the idea of postponing capital investments until
346 later was problematic to her as it could entail higher debt service costs. Ms. Galvin emphasized
347 that they currently have a plan that had been fully researched for years and discussed in the
348 public arena, and they needed to consider that it would only get more expensive to build
349 infrastructure.

350

351 Dr. Palmer stated that expecting a completion date in 2035 was certainly not rushing into a
352 project, and a lot could certainly happen between now and then.

353

354 **7. CONSENT AGENDA**

355 *a. Staff Report on Finance*

356

357 *b. Staff Report on Ongoing Projects*

358

359 *c. Staff Report on Operations*

360

361 *d. Engineering Services – South Rivanna Reservoir To Ragged Mountain Reservoir*
362 *Water Line Right-Of-Way – Birdwood Golf Course Water Main*

363

364 **Mr. O’Connell moved to approve the Consent Agenda as presented. Mr. Richardson**
365 **seconded the motion, which passed unanimously (6-0). Mr. Jones was absent from the**
366 **meeting and the vote.**

367
368 Mr. O’Connell asked staff if in future months, they could address in their financials the monthly
369 report on the wastewater deficit, as they were getting close to the end of the fiscal year.

370
371 **8. OTHER BUSINESS**
372 *a. Strategic Plan Implementation – Katie McIlwee, Communication Manager, Executive*
373 *Coordinator and Goal Team Leader*

374
375 ***Joint Session with Rivanna Solid Waste Authority - the RSWA reconvened its meeting at 3:02***
376 ***p.m.***

377
378 Ms. McIlwee reported that in January, Raftelis Consultants brought the goal teams together for
379 implementation workshops, and she provided the Board with a reminder of the goal teams and
380 their leaders. She explained that at the workshops, each goal team reviewed the strategies and
381 identified the two highest priorities, then developed tactics on how to implement those strategies.
382 Ms. McIlwee noted that considerations were the impact of the strategy, the timing, the
383 sequencing, the ease of implementation, and realization that this was just the first year in a five-
384 year strategic plan.

385
386 Ms. McIlwee reported that from six goals and 21 total strategies, they developed 78 tactics. She
387 explained that to achieve success, they needed to prioritize doable, short-term tactics that could
388 be built upon and celebrated in the first year as successful. She stated that they also needed to
389 develop structured reporting and accountability for the tactics, foster organizational involvement,
390 and sustain organizational commitment in order to succeed with the goals. Ms. McIlwee
391 referenced the top 12 strategies developed by the goal teams, realizing that there were 21 total,
392 with the focus on those with the highest priorities throughout the first year.

393
394 Ms. McIlwee stated that the workforce development team established a strategy to “develop a
395 comprehensive staffing, classification, and compensation plan,” and “conduct a training needs
396 assessment and enhance the training program.” She explained that some of their tactics were to
397 implement approved pay-grade schedules, develop a master staffing plan, complete a
398 compensation study (which has been completed), and continue an annual review of staffing
399 needs. Ms. McIlwee stated that the group wants to develop a 12-month training calendar, partner
400 with PVCC to develop a leadership training program, and enhance employee development plans.
401 She noted that for all of these tactics, the group has tactic leaders to track the process.

402
403 Ms. McIlwee reported that as an example of operational optimization, the group established a
404 strategy to “continually evaluate, prioritize, and improve key businesses and operational
405 processes” and “protect our workforce and the public through continually growing a culture of
406 safety.” She mentioned that they had developed tactics to achieve those strategies. Ms. McIlwee
407 stated that communications and collaboration established a strategy to “create and maintain
408 internal communication platforms” and “create and implement a comprehensive public outreach
409 plan.”

410
411 Ms. McIlwee reported that the next steps were to begin active implementation and most goal
412 teams had already gotten underway, with a more formalized process now being used. She stated
413 that with Raftelis' help, they would establish a digital strategy model that would help track
414 numbers and progress percentages, with a quarterly progress update to be provided to the Board
415 on each tactic.
416
417 Dr. Palmer asked what "increase internal environmental engagement" meant.
418
419 Ms. Terry explained that they felt because they had so many departments and so many different
420 pieces of environmental stewardship underway, they needed to start internally and ensure that
421 every employee knew what other employees did – and how each department impacted the
422 environment. She stated that in their goal group meeting, they determined that not everyone
423 knew what was happening in other departments, so they felt they needed to educate staff
424 internally.
425
426 Dr. Palmer asked if anyone at Rivanna was already coordinating with staff at the County level on
427 the local climate action program that was being expanded.
428
429 Ms. Terry asked what staff of the County in particular was working on that.
430
431 Mr. Henry stated that it was him and Andy Lowe.
432
433 Ms. Terry stated that she coordinated with David Hannah and John Murphy frequently but would
434 be glad to participate in that as well.
435
436 Ms. Galvin asked if that was in partnership with the City.
437
438 Dr. Palmer stated that it was.
439
440 Mr. Henry asked if the goal was to achieve most of these tactics over the next 12 months.
441
442 Ms. Terry responded that the tactics initially developed were 12 to 18-month tactics.
443
444 Mr. Henry asked if the consultant would help provide a tracking system for how that was
445 measured.
446
447 Ms. McIlwee confirmed that they would, stating that they had a program that allowed them to
448 measure how far a tactic was completed, then calculating it into the overall strategy.
449
450 Mr. Henry commented that he would be interested in seeing the tracking system. He stated that
451 the Board of Supervisors had many strategic initiatives that were being tracked and he was
452 interested in seeing how the Raftelis consultant was doing this.
453
454 Ms. Galvin noted that she was not certain when the City would receive its next strategic plan
455 update, but she would be interested in this information as well.

456
457 Mr. Mawyer mentioned that Rivanna would be providing a quarterly updates to the Board of
458 Supervisors and City Council.
459
460 Mr. Henry asked if staff could provide the tactics for all strategy areas, particularly the main
461 categories.
462
463 Ms. McIlwee stated that she would send them out.
464
465 Mr. O'Connell asked if the plan was to revisit the tactics after 12 to 18 months and reset some of
466 them.
467
468 Mr. Maywer clarified that this was the first year of a five-year plan, and they would revisit and
469 possibly change items accordingly.
470
471 Mr. O'Connell asked if they envisioned any of these as being over the five-year period.
472
473 Ms. McIlwee responded that because all the teams were just starting, she wasn't sure if that had
474 been realized – but the teams would continue to meet throughout the five years and may get into
475 one of the tactics and realize it was much more far reaching than originally planned. She stated
476 that this was a continuing, evolving process, so some of the tactics may drop off and others may
477 be added. Ms. McIlwee noted that there was more work to do with the strategies, and there was a
478 lot of crossover among goal teams.
479
480 Mr. Gaffney asked when the RWSA and RSWA boards would receive their next updates.
481
482 Mr. Mawyer replied that the updates would be given quarterly, with the next update to the Board
483 being in August, and he anticipated written reports in addition to staff's presentations.
484
485 ***The Rivanna Solid Waste Authority Board adjourned its meeting at 3:18 p.m.***
486
487 ***a. Presentation of Phase 2 - RWSA Reservoir Water Quality Management Study – Andrea Terry,***
488 ***Water Resources Manager and Kelly Dinatale, DiNatale Water Consultants***
489
490 Ms. Terry reported that Rivanna had issued a request for proposals in 2014 for reservoir
491 management services, with the goals of getting advice and direction on how they should be
492 monitoring reservoirs for raw water quality inside the reservoirs, learning more about them with
493 whatever sampling program was implemented, and considering other alternatives to treating
494 reservoirs for algae blooms other than using chemical application.
495
496 She explained that Rivanna hired DiNatale Water Consultants, which did a Phase 1 study that
497 was completed in 2016. She stated that at that time, the RWSA Board requested a more user-
498 friendly public document that talked about each of the reservoirs. Ms. Terry noted that this was a
499 very helpful document because it showed that each reservoir had its own unique characteristics.
500 Ms. Terry reported that after Phase 1, the consultant was able to determine that there was
501 sediment and nutrients coming in – as well as some internal loading – and some additional

502 studies were needed. She stated that Kelly DiNatale was present at the meeting and would
503 discuss the results of the Phase 2 study.

504
505 Mr. Kelly DiNatale addressed the Board and stated that it was important for them to understand
506 how the reservoirs worked as a foundation for understanding the recommended management
507 methods. He explained that Rivanna had five reservoirs that all behaved differently but did have
508 some common characteristics. Mr. DiNatale stated that in springtime, nutrients were coming in
509 from streams and groundwater, and as the water comes in it is warmed by sunlight, with nutrients
510 feeding algae growth, and the natural cycle meant that algae would die, sink, and decompose. He
511 explained that in summertime the algae growth continued as the water started getting warmer,
512 the top water started warming up but the bottom stayed cold, causing a thermocline – a
513 temperature barrier that prevented the transfer of oxygen from the surface down to the bottom.

514
515 Mr. DiNatale stated there was algae growth continuing, thermocline setting up, and algae
516 decomposition happening that consumed oxygen. He noted that if there was no oxygen in the
517 bottom of the reservoirs, nutrients were also released out of the bottom sediments, which was
518 part of the natural eutrophication cycle. Mr. DiNatale stated that there was no oxygen in the
519 colder water, so fish were forced to come up to warmer, shallower waters. He stated that
520 nutrients were still coming in during the fall, but when the top water became cooler than the
521 bottom water, it sank and caused a mixing. Mr. DiNatale stated that the water during the
522 summertime released nutrients such as iron, manganese, nitrogen, and phosphorous, and that
523 water came up to the surface, leading to algae blooms in the fall and nutrients available for the
524 next spring growth cycle.

525
526 Mr. DiNatale presented a photo showing Rivanna staff, stating that the staff had been incredible
527 to work with – and their performing the work saved well over \$300,000, doing sampling as well
528 as laboratory analysis. He referenced a piece of equipment shown in the photo, an instrument
529 known as a Kemmerer Tube, stating that it could be dropped down at various water levels and
530 noting that the stopper allowed them to physically bring up water from other depths. Mr.
531 DiNatale stated that a sonde allowed them to measure temperature, dissolved oxygen, nutrients
532 and chlorophyll A, and these were valuable tools now located on Rivanna's sampling boat.

533
534 Mr. DiNatale reported that they detected a lot of nutrients in Beaver Creek and wanted to
535 determine whether they were coming from internal or external sources. He stated that they knew
536 a lot were coming externally and wanted to pinpoint them within the watershed. Mr. DiNatale
537 noted that there were some horse properties and orchards in the area, and they wanted to
538 implement best management practices where possible. He stated that they divided the watershed
539 up into 10 sub-basins, and Rivanna staff took samples at both high and low flow times, then
540 analyzed them to determine where the nutrients were coming from. Mr. DiNatale stated that their
541 findings were that nutrients were coming from everywhere in the watershed, and they would
542 need to take a lot of nitrogen out of the creeks – whether raining or dry flow – and take out a lot
543 of phosphorous in the creeks during storms and a little bit in dry weather. He noted that they had
544 a lot of nutrients coming from this watershed, and watershed loadings were difficult to deal with.

545
546 Mr. DiNatale stated that they also looked at Totier Creek and studied its watershed soils, as well
547 as visiting the watershed in some of the basins and taking soil samples. He noted that the hatched

548 areas shown were known as group D soils, which were very prone to erosion during high flows
549 and were very rich in clay. He noted that storms eroded the clay, and once it washed into the
550 creek, the creek ran clear a few days later. Mr. DiNatale stated that clay was made up of very
551 fine particles and once it flowed into the reservoir, it remained suspended there. Mr. DiNatale
552 stated that Totier Creek was turbid because of the clay, which was not a water quality hazard,
553 and he presented a picture of some of the soils in the watershed.

554
555 Dr. Palmer asked how the presence of clay affected fish and aquatic life.

556
557 Mr. DiNatale responded that it did not really affect fish except for cold-water fish such as trout,
558 which are not found in Totier Creek. He stated that one side benefit of clay was that it limited
559 light penetration, which meant algae may not grow quite as deep, but it was a water treatment
560 challenge. Mr. DiNatale commented that Rivanna had good water treatment and done a very
561 good job of treating water at Totier Creek.

562
563 Dr. Palmer asked if water was being taken out of the Totier Creek rather than the reservoir.

564
565 Mr. DiNatale responded that they were, adding that the creek cleared up very quickly – so they
566 preferred the creek but also ensured that they could treat water taken from the reservoir. He
567 added that the reservoir was a backup in the event of an extreme drought with the creek not
568 having any flow.

569
570 Dr. Palmer asked if the clay was the biggest issue.

571
572 Mr. DiNatale responded that there were issues of algae and potential taste and odor issues, and
573 the entire region and state were very nutrient rich. He presented a picture of a slope with some
574 erosion, noting that even with muddy banks, the creek can run fairly clear. Mr. DiNatale noted
575 that post-storm, the reservoir remained muddy with lots of clay suspended, and that took a while
576 to settle out.

577
578 Mr. DiNatale reported that they had surveyed some other utilities to determine how they
579 managed their reservoirs, looking at five reservoirs in Virginia and a few out of state. He stated
580 that they surveyed the City of Norfolk, Fairfax, Newport News, Culpeper, and western Virginia,
581 as well as Denver, CO water, the City of Thornton, and American Water – and all were
582 experiencing similar water quality challenges. Mr. DiNatale stated that his team asked what
583 management methods were in use or planned, and out of eight utilities, seven were using
584 algecide – but they were using this as a backup now instead of the primary method.

585
586 Mr. DiNatale stated that several were using hypo-limnetic aeration oxygenation, a method that
587 introduced oxygen below the thermocline without breaking the thermal barrier; or aeration
588 destratification mixing, which tried to mix the entire reservoir and was generally used with
589 shallower reservoirs. He noted that one utility used phosphorous inactivation, accomplished by
590 applying alum, the same chemical used in water treatment plants – which bonds phosphorous in
591 sediments and prevents them from coming out. Mr. DiNatale stated that in terms of performance
592 evaluation the utility's rated, algecides had a rating from 10 to 1, with an average of 5. He stated

593 that hypo-limnetic aeration oxygenation was rated 7 to 9 consistently; aeration destratification
594 mixing received a slightly lower average rating.

595
596 Mr. DiNatale reported that Rivanna had current challenges with its reservoirs that were not
597 unique and were typical of the majority of utilities throughout the country. He stated that blue-
598 green algae blooms stimulated by excessive nutrients could cause taste and odor issues; some
599 blue-green algae can produce toxins that cause animal and human health problems, but Rivanna
600 was effective in its management such that there have only been a few minor detections in raw
601 water supply and never anything in the treated water supply. He stated that they had anoxic
602 bottom waters and nutrients in iron and manganese releases. Mr. DiNatale noted that excessive
603 algae could lead to filter clogging, but Rivanna was doing a good job at managing that so it was
604 not a problem at the moment.

605
606 Mr. DiNatale stated that there could be impacts to recreation and fisheries, and algae could affect
607 shoreline and on-lake recreation, with low-dissolved oxygen occurring when algae died, possibly
608 leading to fish kills. He stated Rivanna had experienced one year with about \$95,000 annual
609 costs, with the past several years averaging \$70,000. He noted that there has been some concern
610 among scientists and utilities that a buildup over time could make algae resistant to copper and
611 so it could accumulate in reservoir sediments.

612
613 Mr. DiNatale reported that his team's recommendations for an adaptive management approach
614 would be to first try to improve the internal health of the reservoirs, evaluate the feasibility of
615 watershed loads, and try to reduce reliance on algicide treatments as a primary management
616 method – as it could disrupt the natural food chain, did impact the ability of zooplankton grazers
617 to help control algae. He presented a graphic of the cycle of algae, zooplankton – which eat
618 algae, small fish that eat the zooplankton, and larger fish that eat the smaller fish. Mr. DiNatale
619 emphasized that algicide disrupts that natural cycle and should be used as a last resort.

620
621 Mr. DiNatale presented a schematic of Beaver Creek Reservoir, stating that the way it was
622 currently functioning meant that if it was full, there was a surface overflow – and you cannot
623 separate out the water going to the water treatment plant from the surface overflow. He stated
624 that if algae was growing in the top waters, it could not be prevented from going to the water
625 treatment plant, posing a challenge to plant operators. Mr. DiNatale stated that his team's
626 recommendations for Beaver Creek were to install a new outlet structure that would allow water
627 plant operators to select the highest quality water, install a hypo-limnetic oxygenation system to
628 introduce oxygen to the bottom areas, and continue investigating measures to reduce nutrients to
629 the inflows – acknowledging that there is no “smoking gun” up in the watershed. He noted that
630 their focus was to adjust nutrients entering at the inlet channels to the reservoir, and to look at
631 potentially enhanced wetlands, which would be a significant challenge.

632
633 Dr. Palmer asked if they were able to determine the quantity of elements causing the problems,
634 as the County was soon to implement its new storm water program and considering measures in
635 the rural areas – such as dealing with septic systems.

636
637 Mr. DiNatale responded that he did have some specific considerations in that regard, such as
638 targeting phosphorous reductions at Beaver Creek and determining where they were coming

639 from during dry flow. He noted this would likely reflect differently between septic systems
640 versus storm flows that washed nutrients from pasture land.

641
642 Dr. Palmer noted that the County was considering small watershed restoration, and it would be
643 interesting for staff to know where those areas were.

644
645 Mr. DiNatale presented an image of Beaver Creek looking down at the reservoir, noting the
646 Watts Creek and Beaver Creek streams and the location of Crozet's watershed. He stated that
647 future intake considered was on the south bank of Beaver Creek Reservoir and they were
648 considering an oxygen diffuser line in the reservoir, evaluating potential wetlands treatment at
649 the two streams coming in. Mr. DiNatale commented that they were recommending doing a
650 feasibility study for that, as there could be challenges in terms of private land, very high flows
651 during storms, access, etc. He presented a picture of a hypo-limnetic oxygen diffuser system,
652 stating that it was floating out and then sinking a diffuser line from the shoreline– either
653 generating oxygen or having it trucked in, with an estimated cost for Beaver Creek of about \$1
654 million installed.

655
656 Mr. O'Connell asked it functioned as a big blower pushing oxygen.

657
658 Mr. DiNatale responded that it was not like an air compressor, so the system bringing it in was
659 much smaller because pure oxygen was being used and they were not having to compress air. He
660 stated that operating costs were significantly less than if they were using a conventional aeration
661 system.

662
663 Dr. Palmer asked how that affected recreation.

664
665 Mr. DiNatale responded that it would not affect it at all and would help the fisheries, and
666 hopefully it would reduce surface blooms. He stated that for Beaver Creek, it would allow the
667 water treatment plant to divert higher quality, colder, algae-free water from below the
668 thermocline to the water treatment plant. Mr. DiNatale added that there would just be a few small
669 bubbles along the diffuser line, stating that the tube was filled with water and sunk down, and the
670 system could be floated up to the surface if air were blown into it. He noted that four of the
671 utilities surveyed were using this system.

672
673 Mr. DiNatale reported that in terms of South Fork Rivanna, the strategy was to first put in the
674 Beaver Creek system and see how it worked, looking at operational issues, costs, and other
675 issues – as well as benefits. He stated that they would also investigate treating inflows with
676 enhanced wetlands, with high stream flows in the South Fork sometimes completely replacing
677 the entire volume of the reservoir in a matter of days. He stated that they were considering a
678 possible oxygen diffuser line, and the oxygen would travel upstream if the system was turned on
679 early enough. Mr. DiNatale added that they would also look at treating wetlands in the area
680 where sediment had built up.

681
682 Mr. DiNatale stated that even though Ragged Mountain had been enlarged, the hypolimnion was
683 going anoxic and was anoxic every year, so they were recommending putting in a hypo-limnetic
684 system – but it wouldn't have to be done right away. He stated that there wasn't much that could

685 be done cost effectively at Totier currently, given the extent of the clay soils within the
686 watershed, so he would recommend continued current operations with the direct creek
687 withdrawal, using the reservoir as a backup but maintaining the ability to treat the high turbidity
688 water with the treatment plant.

689
690 Mr. DiNatale acknowledged Rivanna staff for their work.

691
692 *b. Hybrid GAC System Review – Bill Mawyer, Executive Director and Dave Tungate, Director*
693 *of Operations*

694
695 Mr. Mawyer provided an overview of how the granular activated carbon system worked, stating
696 that there is a GAC facility at each of the five water treatment plants. There are eight contactors
697 at the Rivanna WTP, collectively holding about 320K pounds of GAC material. He stated that
698 they can treat about eight million gallons per day going through Rivanna, two million gallons per
699 day at Observatory, one million at North Rivanna, a quarter-million at Scottsville, and one
700 million at Crozet.

701
702 Dr. Palmer asked if they would expand those at Observatory as they expanded the water
703 treatment plant there.

704
705 Mr. Mawyer responded that there currently was not a plan to expand, but they could make room.
706 He stated that they would need to discuss it further.

707
708 Mr. Mawyer provided the history of the GAC system, noting that it had been selected and
709 approved by a four-party agreement in 2012; and the Rivanna Board approved a GAC hybrid
710 design when offered a choice of 100% of water getting treated all of the time versus a hybrid
711 where most of the water got treated but not necessarily all of it. He stated that the Board
712 approved the hybrid design in 2013 and began construction in 2015, to be completed this month
713 at a cost of \$24 million for the three urban water treatment plants and \$29 million overall.

714
715 Mr. Tungate reported that they first began discussing use of GAC in May of 2012, and now they
716 would be using the equipment to implement the system. He explained that they completed a
717 performance-based analysis of various granular-activated carbon products, going to various
718 vendors and requesting ideas for what they think would work best. Mr. Tungate stated that
719 Rivanna did a third-party analysis and chose two vendors out of that process, with their products
720 being dramatically better than what others offered.

721
722 Mr. Tungate stated that Rivanna would balance the water treatment plan production to use 100%
723 of water through the GAC vessels in the urban plants, and would monitor how the carbon reacted
724 and how it was exhausted, balancing it with their replacement plan – which was an evolving
725 process. He stated that they were still using a powder-activated carbon product at all water
726 treatment plants to make the water cleaner as it went into the GAC contactors, to extend the life
727 of the GAC in the contactors.

728
729 Mr. O’Connell asked if the strategy was different in the two rural plants – Scottsville and Crozet.

730

731 Mr. Tungate responded that it was not, stating that they would treat 100% of the water there with
732 GAC.

733
734 Ms. Hildebrand asked how long the GAC lasted and if it varied among the different plants.

735
736 Mr. Tungate responded that it would vary and they would know more once they had more field
737 conditions experience.

738
739 Mr. O'Connell recalled during their original considerations that the GAC would need to be
740 replaced after six to eight months.

741
742 Mr. Mawyer confirmed this, stating that they had chosen a laboratory test to help choose a
743 product that would be most effective and now would get real life experience in Rivanna's
744 contactors and monitor how well they react. He stated that GAC acted as a filter and they would
745 see how long it took to get dirty, then replace it. Mr. Mawyer stated that as long as they were
746 treating less than 8 million gallons at South Rivanna, 2 million at Observatory, and 1 million at
747 North Rivanna, it would be 100% GAC treated water in the Urban System. He noted that it was a
748 day-to-day matter that would go into the operational strategy for water supply, with the goal of
749 saving as much water at Ragged Mountain as possible by using South Rivanna – but they would
750 need to balance that with the desire to use GAC as much as possible, given the 8 million
751 threshold. Mr. Mawyer added that they would come back with recommendations as to when
752 GAC should be replaced and how it should be balanced with the three urban facilities, as well as
753 whether they should increase the scope of Observatory improvements to add GAC.

754
755 Mr. Gaffney asked for clarification as to why GAC didn't need to be used as much as
756 Observatory.

757
758 Mr. Tungate explained that when they chose two contactors at Observatory, it was more
759 reflective of the production they were putting through Observatory at the time.

760
761 Mr. Mawyer stated that if South Rivanna had more turbidity, they may want to use Observatory
762 Plant more to reduce treatment costs – but that would mean using more water out of Ragged and
763 having to balance it with GAC use.

764
765 Dr. Palmer commented that there was likely plenty of room at Crozet to add another tank and
766 increase that level to 2 MGD.

767
768 Mr. Mawyer responded that it would likely be later, noting that the current plans did not have
769 another GAC vessel included and stating that a capacity of 1 MGD with average daily use of 400
770 - 500,000 gallons made it likely that they would only exceed capacity on peak days. He stated
771 that they were also evaluating whether organic levels and disinfection byproducts were being
772 created throughout the system, and Rivanna would make treatment adjustments as needed.

773
774 Ms. Galvin commented that it was hard to believe that GAC was just a policy decision six years
775 ago, and she asked whether the cost estimates had changed a lot over that time.

776

777 Ms. Whitaker explained that the recession had an impact on materials prices, and Rivanna bid
778 the project at an advantageous time.

779
780 Dr. Palmer stated that Rivanna had bid the project at \$18 million and was criticized at the time
781 for over-estimating it.

782
783 Ms. Galvin stated that it was an historic moment with all four bodies in agreement, and she
784 applauded the community for advocating for a less chemical approach.

785
786 **9. OTHER ITEMS FROM BOARD/STAFF NOT ON AGENDA**

787
788 There were no other items presented.

789
790 **10. CLOSED MEETING**

791
792 There was no closed meeting held.

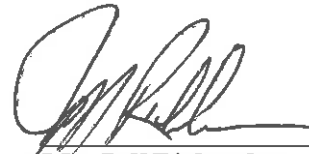
793
794 **11. ADJOURNMENT**

795
796 **Dr. Palmer moved to adjourn the meeting. Ms. Galvin seconded the motion, which passed**
797 **unanimously (6-0). Mr. Jones was absent from the meeting and the vote.**

798
799 **The RWSA Board adjourned the meeting at 3:54 p.m.**

800
801 Respectfully submitted,

802
803
804
805
806
807



Mr. Jeff Richardson
Secretary-Treasurer