

RWSA BOARD OF DIRECTORS
Minutes of Regular Meeting
February 23, 2021

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> A regular meeting of the Rivanna Water and Sewer Authority (RWSA) Board of Directors was held on Tuesday, February 23, 2021 at 2:15 p.m. via Zoom.

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Board Members Present: Mike Gaffney, Chip Boyles, Lloyd Snook, Dr. Liz Palmer, Jeff Richardson, Lauren Hildebrand, Gary O'Connell.

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Board Members Absent: none.

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Rivanna Staff Present: Bill Mawyer, Katie McIlwee, Lonnie Wood, Jennifer Whitaker, David Tungate, John Hull.

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Attorney(s) Present: Carrie Stanton.

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1. CALL TO ORDER

Mr. Gaffney called the February 23, 2021 regular meeting of the Rivanna Water and Sewer Authority to order at 2:16 p.m.

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2. STATEMENT FROM THE CHAIR

present at a single, central location.

Mr. Gaffney read the following statement aloud:

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"This is Mike Gaffney, Chair of the Rivanna Water and Sewer Authority."

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"I would like to call the February 23, 2021 meeting of the Board of Directors to order.

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"Notwithstanding any provision in our Bylaws to the contrary, as permitted under the City of Charlottesville's Continuity of Government Ordinance adopted on March 25, 2020, Albemarle County's Continuity of Government Ordinance adopted on April 15th, 2020, and revised effective October 1, 2020 and Chapter 1283 of the 2020 Acts of the Virginia Assembly effective April 24, 2020, we are holding this meeting by real time electronic means with no board member physically

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"All board members are participating electronically. This meeting is being held pursuant to the second resolution of the City's Continuity of Government Ordinance and Section 6 of the County's revised Continuity of Government Ordinance. All board members will identify themselves and state their physical location by electronic means during the roll call which we will hold next. I note for the record that the public has real time audio-visual access to this meeting over Zoom as provided in the lawfully posted meeting notice and real time audio access over telephone, which is also

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contained in the notice. The public is always invited to send questions, comments, and suggestions 43

to the Board through Bill Mawyer, the Authority's Executive Director, at any time." 44

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Mr. Gaffney called the roll.

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48	Mr. Chip Boyles (City Manager) stated he was located at Charlottesville City Hall in
49	Charlottesville, VA.

- Ms. Lauren Hildebrand stated she was located at 305 4th Street Northwest in Charlottesville, VA.
- Mr. O'Connell stated he was located at 168 Spotnap Road (ACSA Headquarters).

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Dr. Lizbeth Palmer stated she was located at her home address of 2958 Mechum Banks Drive in Charlottesville, VA.

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Mr. Jeff Richardson stated he was located at the County Administration Building at McIntire Road in Charlottesville, VA.

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Mr. Lloyd Snook stated he was located at 408 East Market Street in Charlottesville, VA.

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63 Mr. Mike Gaffney stated he was located at 3180 Dundee Road in Earlysville, VA.

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- 65 Mr. Gaffney stated the following Authority staff members were joining the meeting electronically:
- Bill Mawyer, Lonnie Wood, Jennifer Whitaker, David Tungate, John Hull, and Katie McIlwee.

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Mr. Gaffney stated they were also joined electronically by Ms. Carrie Stanton, Counsel to the Authority.

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Mr. Mawyer and Mr. Gaffney welcomed Ms. Stanton and Mr. Boyles to their first RWSA Board meeting.

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3. MINUTES OF PREVIOUS BOARD MEETINGS

- a. Minutes of Regular Board Meeting on January 26, 2021
 - Dr. Palmer moved that the board approve the minutes of the previous board meeting. The motion was seconded by Mr. O'Connell and passed unanimously (6-0). (Mr. Boyles abstained.)

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4. RECOGNITIONS

There were no formal recognitions made.

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5. EXECUTIVE DIRECTOR'S REPORT

- Mr. Mawyer stated he wanted to recognize three Authority employees who have improved their
- professional qualifications by passing licensing exams given through the state. He stated Mr. Matthew Mitchell is now a Class I Water Operator, as well as Mr. Ron Dudash. He stated Mr.
- Robbie McMullen is a Class IV Wastewater Operator. He stated all three gentlemen passed their
- exams, and he would mention that Mr. Mitchell and Mr. Dudash are what he calls "homegrown"
- 89 Class I Operators, and Class I is the highest level in the state's hierarchy of water operators. He
- stated one starts at trainee, then moves up from Class IV to Class I.

- Mr. Mawyer stated Mr. Mitchell came to the Authority a year and a half ago with no water
- operator license, and he has taken the initiative to take online courses and other training. He
- stated Mr. Mitchell has passed all the exams up to Class I. He stated Mr. Dudash came to the
- Authority with a Class III and in two years, he has taken the initiative to work hard and get his
- Class I Water Operator license, which is very valuable to the Authority and throughout the state.
- He stated the Authority appreciates these men, along with Mr. McMullen for putting forth the
- effort to get their licenses, which helps these water and wastewater operators and helps the
- 99 Authority.

Mr. Mawyer stated the Authority gives their operators a 5% salary increase with each license that they pass, so they share the appreciation with them.

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- Mr. Mawyer stated regarding COVID vaccinations, the Authority has been coordinating with
- Blue Ridge Health District and the Vaccine Administration Management System to get vaccines.
- He stated about 70% of the Authority's staff indicated that they wished to get the vaccine and to
- date, about 40% of their staff have received the first shot, with a small group having received the
- second shot. He stated progress is being made on that.

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- Mr. Mawyer stated regarding the strategic plan goal for infrastructure and master planning, work continues on the Rivanna to Ragged Mountain Reservoir waterline. He stated for the 9.5 miles of
- alignment on which that they need easements and agreements, they have obtained a significant
- amount of it.

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- Mr. Mawyer stated the map on the screen was updated and had been shown in the past. He stated
- the black lines on the map had been obtained, either with an easement or an agreement. He stated
- only the colored lines were yet pending.

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- Mr. Mawyer stated much of what was left was in blue, which is the UVA Foundation. He stated
- the Authority is getting focused with the foundation on those properties. He stated they expect
- and hope to meet with the Albemarle County School Board in March to obtain the easement that
- goes behind Greer Elementary School in the Lambs Road area, which was shown on the map in
- the purple line. He stated the Authority is making progress on obtaining the easements and rights
- to get the pipe installed.

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- Mr. Mawyer stated the Authority has coordinated with UVA on their new Contemplative
- 127 Commons Building, which will be built in the dell area of UVA near Emmett Street. He stated
- we have a waterline that runs adjacent to UVA's site, and the Authority is coordinating with
- them, as this might be a good time to upgrade that water pipe before the building is constructed.

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- Mr. Mawyer stated he was a party to a presentation that Sunday with other speakers for the
- League of Women Voters and talked about the water supply system.

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- Mr. Mawyer stated some Authority staff, including Ms. Andrea Bowles and Ms. Jennifer
- Whitaker, will participate in a webinar series with the County about stream health. He stated they
- are trying to stay active in the neighborhood and communicate on those topics.

Dr. Palmer commented that she saw the count of participants at the League meeting at which Mr. 138 Mawyer spoke, and it was actually 58, with eight of those being speakers. She stated she thought 139 she would mention that this was a good turnout for Mr. Mawyer's time spent on a Sunday talking 140 to the public. 141 142 143

6. ITEMS FROM THE PUBLIC

Mr. Gaffney opened the meeting to the public. He asked Mr. Hull if there were any members of 144 the public present who wished to speak. 145

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Mr. Hull replied that no one had indicated their wish to participate. 147

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Mr. Gaffney closed Items From the Public. 149

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7. RESPONSES TO PUBLIC COMMENT

As there were no items from the public, there were no responses. 152

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8. CONSENT AGENDA

Staff Report on Finance

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b. Staff Report on Operations

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c. Staff Report on Ongoing Projects

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161 d. Staff Report on Wholesale Metering

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e. Award of Engineering Services Term Contracts for Water and Sewer Consulting Services: Kimley Horn; Wiley/Wilson; Whitman Requardt & Associates

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Dr. Palmer moved that the board approve the Consent Agenda. The motion was seconded by Mr. O'Connell and passed unanimously (7-0).

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9. OTHER BUSINESS

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- a. Presentation: Introduction of the FY 2022-2026 Capital Improvement Plan Executive Director, Bill Mawyer
- Mr. Mawyer stated it was his pleasure to present the proposed Capital Improvement Plan for FY 173 22-26, which starts on July 1. 174

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- 176 Mr. Mawyer stated the Authority begins planning for most, if not all, of their projects with the
- 177 strategic plan guidance. He stated infrastructure and master planning is one of their six strategic
- plan goals to plan, deliver, and maintain dependable infrastructure in a financially responsible 178
- 179 way.

Mr. Mawyer stated they have seen challenges in the country, notably in Texas where they have had misfortune and possibly did not have the infrastructure planning, delivery, or maintenance that they needed for abnormal weather conditions. He stated he was sure the board had read about it and had seen it in the news, but the drinking water system for half the state has been affected in Texas, and they have a boil water notice. He stated the electric system froze, and 4.5 million customers are out of power in Texas, with people waiting in line for water and other utilities.

Mr. Mawyer stated it is unfortunate for those in Texas, but in some ways, this is exactly what the Authority does not want to happen in our community. He stated this is why the Authority puts together and tries to execute its CIP which, for the next five years, includes 54 projects totaling \$169.7 million. He stated the majority of those funds are allocated to the urban water system (\$96 million); \$40 million for the wastewater system; \$29 million for the non-urban systems in Crozet, Scottsville, and Glenmore; and \$5 million in shared projects, which are generally technology projects that serve both the water and sewer systems. He stated technology may be for asset management and security, both software and hardware.

Mr. Mawyer stated this is a five-year CIP that is \$37 million greater than the CIP from the last five years (FY 21-25). He stated generally, that \$37 million is because \$31 million will come into the five-year window as a part of FY 26, so that has been planned for many years. He stated they are increasing the budget by \$11 million for some existing projects. He stated they have added six new projects for a total of \$9 million in the five-year CIP, but they completed \$14 million in the last year. He stated this nets to the \$37 million, which he would provide more details on if there were questions.

Mr. Mawyer stated they also plan to use cash reserves of \$14.4 million to supplement the expenses. He stated they have planned new debt of about \$129 million over the next five years.

Mr. Mawyer stated the chart on the screen provided a graphical indication of how the proposed FY 22-26 CIP compares to Rivanna's 20-year history. He stated they were above the line, but he would say that they have some offset of the 2020 CIP when they were below average, and they are rebounding to deal with deferred maintenance and replacement that needs to be completed in the system.

Mr. Mawyer stated they look further out than five years, and also look for the second five years (FY 27-31), where they project about \$100 million in expenses. He stated further, in the third five years (FY 32-36), they project almost \$53 million in expenses. He noted that as they get closer to these timeframes, it is likely that these budgets will increase. He stated their crystal ball tells them that this much in project costs are on the horizon, totaling over \$300 million for the next 15 years.

Mr. Mawyer stated the difference between this year's five-year CIP and last year's is that there were 16 projects that transitioned into the FY 22-26 CIP in FY 26, which totaled \$31 million. He stated six projects were added to the CIP for \$9 million, and they increased budgets for existing projects (about \$11 million).

Mr. Mawyer noted that budgets increased for a few of the projects, and this is typically because the scope increased. He stated for example, the Ragged to Observatory Water Treatment Plant Pipe and Pump Station project had planned to be brought up Route 29 through Fontaine Avenue, and they have determined that they will have to go around the Fontaine Research Park and bore underneath Route 29 to get the pipe over to Observatory Treatment Plant, which was about a 1,500-foot extension. He stated this is an example of how a scope change can increase the budget. He stated the projects on the screen were typical projects, and they do not add up to the \$11 million as there is a number of projects that experienced minor budget increases.

Mr. Mawyer stated as he mentioned, there were nine projects that were completed for \$14 million. He stated collectively, this is about a \$37 million increase to the five-year CIP, with the majority of it planned in FY 26.

Mr. Mawyer stated the major programs and projects that they support include renovations and upgrades to the water treatment plants of over \$43 million, which are currently underway. He stated there are regulatory issues at the Crozet Wastewater Flow Equalization Tank to minimize any wastewater overflows, as wastewater is conveyed from Crozet back to Moores Creek. He stated there are lighting improvements at the Moores Creek facility to comply with County ordinances. He stated the Beaver Creek Dam Pump Station and Piping is a regulatory requirement to be able to pass more water through the spillway and improve the water control for that reservoir.

Mr. Mawyer stated in terms of redundancy and resiliency, the Authority will build the Airport Road Pump Station and piping to be able to more dependably get water to the northern part of the County.

Mr. Mawyer mentioned a central waterline that goes through the City to strength the water infrastructure in the City and better connect the Observatory Treatment Plant to the Pantops water tank. He also mentioned that there is another water line crossing of the South Rivanna River.

Mr. Mawyer noted that he has the South Rivanna to Ragged Mountain Pipeline in two places on the chart on the screen, which was about \$80 million in total. He stated he split it because it is a substantial redundancy and resiliency project and has a growth component as well. He stated that

out of the \$80 million, he allocated \$40 million to each of those two purposes so that there is no confusion about that.

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- Mr. Mawyer stated there are a number of projects for operation and maintenance at Moores
- 265 Creek as they try to keep the plant running dependably and make security enhancements
- throughout the facilities. He stated they potentially have growth issues with the Schenks Branch
- interceptor pipe that needs to be upgraded, as well as potential future growth in the Moores
- 268 Creek administrative building.

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- Mr. Mawyer stated there is a lot of master planning being done with urban water planning and
- planning for the wastewater facilities. He stated asset management is key to help them keep
- control of their many assets, when they need maintenance, and when they need to be replaced,
- along with their information technology systems.

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- Mr. Mawyer stated the biggest part of the CIP is driven by the Community Water Supply
- 276 projects that were decided upon almost ten years ago, when the community had a drought in the
- early 2000s and decided it had to increase its water supply. He stated as he has talked about
- recently, the South Rivanna Water Treatment Plant is currently under renovation. He stated the
- Observatory Water Treatment Plant renovation started last week and will continue for two years.
- He stated the cost was \$43 million for those two renovations.

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- Mr. Mawyer stated thirdly, there is the Ragged to Observatory pipeline where they will replace
- the raw waterlines that take water from Ragged Mountain Reservoir to the Observatory
- Treatment Plant. He stated in addition, they will build the pump station that is in the middle of
- that line, which is a dual purpose pump station. He stated it will take water from Ragged and
- pump it to Observatory. He stated additionally, it will take water from Ragged Mountain and
- pump it back to the South Rivanna Treatment Plant after they get the South Rivanna to Ragged
- raw waterline completed.

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- Mr. Mawyer stated the South Rivanna to Ragged raw waterline is the major project in this plan
- 291 (shown as Project #5 on the screen). He stated the capstone project is to raise the water level in
- the Ragged Mountain Reservoir by 12 feet and add 700 million gallons of water to the reservoir.

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- Mr. Mawyer stated the Central Waterline project includes a pipe that will be located through the
- center of the City, more or less. He stated the Authority is meeting with Ms. Hildebrand and Mr.
- O'Connell about where that pipe might be located.

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- Mr. Mawyer stated that collectively, these projects will be \$161 million. He stated they will
- result in a 100-year water supply that the community can depend on.

Mr. Mawyer stated he mentioned that Project #5 was the major project in the Community Water projects. He stated he had a drone video to show the board the aerial view of the alignment. He played the video for the board.

Mr. Mawyer stated he hoped the video gave the board a good overview of where the Rivanna to Ragged Pipeline will be built, the alignment, and the properties and roads and how this will work out in reality.

Mr. Mawyer stated there are six new projects in the FY 22-26 budget. He stated Project #1 on the screen was the most significant, which is that they are proposing to build a section of the Rivanna to Ragged waterline between the Birdwood Golf Course (where they already have a pipe) and to go over along the Weeden and JPA Tower's property line to Old Garth. He stated there are plans for private development in that area, and the Authority wants to get its pipe in place before the private development begins. He stated this is proposed for FY 22-24.

Mr. Mawyer stated plate settlers are used in the settling process at the water treatment plants and are proposed for the South Rivanna Water Treatment Plant. He stated the Authority has had such good success with these plate settlers that were installed in 2020 at the Crozet Water Treatment Plant that they feel they need to optimize their settlement treatment process and add them at South Rivanna. He stated this is not proposed until 2026-2028.

Mr. Mawyer stated Scottsville Water Treatment Plant is an older facility, built in 1964. He stated the Authority sees close to \$11 million in renovations that are needed at that facility. He stated these would be completed between FY 26 and FY 29.

Mr. Mawyer stated at Red Hill Water Treatment Plant, a small project is proposed to add space in the building for additional chemical treatment and lab equipment in that facility. He stated they have added pH adjustment and fluoride as additional chemical treatments for the water.

Mr. Mawyer stated this is the only well system they have, where they bring water out of the ground and treat it to the same level that they treat all of their other water from the treatment plants. He stated the Red Hill water is treated to the same level of quality, with the exception that they do not have GAC filtration at Red Hill. He stated otherwise, they felt it was important that the water in the Red Hill system comply with the same standards as all the rest of their water treatment plants.

Mr. Mawyer mentioned Project #5 on the screen. He stated the board may recall that the Moores Creek equalization basins were recently drained, and the basins were cleaned out of sludge that had been there for decades. He stated now that they are cleaned, the Authority found concrete repairs that they would like to get started on to correct those concrete spalls before a sludge accumulates in those basins again.

Mr. Mawyer stated lastly, there are some digestors that digest the solid product from the wastewater treatment process and kill the pathogens. He stated there have been leaks of methane

gas, and the Authority is looking at making significant repairs to those facilities.

Mr. Mawyer stated that in the current five years, there is \$8.9 million included for these new projects, and the projects would add up to \$25 million in the ten-year CIP window.

Mr. Mawyer stated the slide on the screen showed one of the new projects that he talked about, which is connected to the north end of the Birdwood pipe that has already been installed. He stated they would bore underneath Route 250, as was indicated on the screen. He stated they would then excavate along the property line between the Weeden Center and what used to be the Piedmont Tractor facility, going to the north. He stated they would bore under the railroad tracks and Old Garth Road, over to the UVA Foundation property to the north.

Mr. Mawyer stated this is about 1,200 feet, and a budget of about \$2 million. He stated RWSA would like to get started on that right away so that they get ahead of any development that the other two private owners have on both sides of the property.

Mr. Mawyer stated there is an ongoing project at Sugar Hollow to replace the rubber gate that sits on top of the dam. He stated this is currently under construction.

Mr. Mawyer stated the Crozet Flow Equalization Tank is under construction. He stated the tank stores wastewater during rain events that could potentially overflow the system. He stated they take the wastewater out and store it in what is going to be a concrete tank, as shown on the slide, which is about 40 feet tall and 65 feet in diameter. He stated this is located in the "V" between Route 250 and Route 240. He stated it serves the Crozet community, as all of the Crozet wastewater is piped back to Moores Creek for treatment. He stated Crozet is a part of the urban wastewater system.

Mr. Mawyer stated he mentioned the Moores Creek lighting project, and he presented a drone photo of what Moores Creek looks like at night. He stated when they finish this project, they will get a photo of the "after" lighting improvements to hopefully see the difference. He stated one piece of good news is that while they thought the project could cost close to \$2 million, they now feel it will be below \$1 million.

Mr. Mawyer stated at Airport Road, they acquired property a couple years ago, and they will build a finished water pumping station that will supply water to the northern end of the County.

He stated it eliminates the need for a temporary pump that they would have to put at Kohl's every time there is a problem with the water system in the area.

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- Mr. Mawyer stated Beaver Creek has a major project of about \$27 million to make
- improvements to the spillway and the raw water pump station. He stated what was shown on the
- slide was the proposed labyrinth spillway through the dam, with a bridge on Browns Gap
- Turnpike. He stated the concrete structure, similar to what was shown in the picture, would be
- built through the dam, with a bridge going across Browns Gap Turnpike. He stated RWSA is
- working closely with the federal government in the hopes that they will provide up to 65% of the
- funding for this project.

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- Mr. Mawyer stated they have to move the existing raw water pump station. He stated the map on
- the slide showed six sites that RWSA is reviewing for a location for the new pump station. He
- stated Site 3 is the one they have the most interest in, but that is the one that they have received a
- lot of feedback from the neighbors on, as the neighbors prefer they not go there. He stated they
- are still evaluating those alternatives.

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- Mr. Mawyer presented two graphs on a slide. He stated the graph to the right, which he believed
- the board had seen before, showed that around 2030, the RWSA's debt service decreases and
- provides some capacity for them to add the \$129 million in additional debt.

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- Mr. Mawyer stated in summary, there are 54 projects at about \$169.7 million. He stated they are
- using some cash reserves and would need to acquire new debt of \$129 million. He stated for the
- most interest for the City and ACSA, the numbers on the screen included the charge increases
- from Rivanna that they project. He stated as a reminder, in FY 21, they had zero charge increases
- for both the City and the ACSA. He stated they have a bit larger than normal in FY 22, then get
- back to more level rates that one would expect (with the City in the 7% range, and ACSA in the
- 407 8% range).

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- Mr. Mawyer stated RWSA met with Mr. O'Connell, Ms. Hildebrand, and their staff to review
- the draft CIP in December 2020.

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- Mr. Mawyer concluded his presentation and offered to answer any questions. He asked Ms.
- McIlwee to pull up the slide for the Red Hill station. He stated he mentioned that Red Hill is a
- project that RWSA wants to start on right away. He presented a picture of the Red Hill Water
- Treatment Plant, as it is called now. He stated it used to be called a pump station, but it does take
- water out of the ground, and treat it to drinking water standards before pumping it to customers.

- Mr. Mawyer stated the picture on the slide showed all the equipment they have in a small
- building. He stated this is a new project proposed, which is to put an addition on the building to

provide more space for treatment equipment. He stated much of the equipment is remotecontrolled, but an operator has to visit this facility every day, seven days a week, to make sure
the chemicals are being injected properly and that the equipment is calibrated. He asked the
board if there were any questions.

Dr. Palmer stated she had other questions, but one specifically about Red Hill. She asked when
they started adding fluoride, adding that she assumed they have always added a little chlorine.
She asked Mr. Mawyer to talk about the history of that.

Mr. Mawyer replied that it was operated by the ACSA from the beginning until about two years ago. He stated in talking with Mr. O'Connell, the discussion was that water treatment is RWSA's specialty, and so they should be the water treatment operators for this facility. He stated particularly, there was discussion of adding a chemical for pH adjustment, which is the acidity of the water, and that further, this water should be fluoridated just like the water from all of the other treatment plants, along with chlorine as disinfectant.

Mr. Mawyer stated some of the board members may know that this was the result of a leaking underground storage tank in the area that apparently caused concern or pollution of a number of private wells on Red Hill Road and over to Red Hill Elementary School. He stated this facility was built, and although RWSA owned it, ACSA operated it for a number of years, ironically. He stated RWSA took it over about two years ago. He stated they wanted to provide the same level of water treatment in the pH adjustment and fluoridation as they provide for all of the water they produce at the other treatment plants.

Dr. Palmer stated when they first took this up, she recalled that it was 11 homes. She asked if it is still the same number of homes, plus the school.

447 Mr. Mawyer replied yes.

Mr. O'Connell stated that when they did the switchover, they sent letters to and had conversations with almost every customer, including the schools, about the change and what it would mean to the water quality. He stated they sent notices to people and tried to do their best to make sure that they knew about the changeover and what it would mean. He stated they have better water quality in the area because of this change.

Dr. Palmer stated she had questions on other things, and she did not know if she should jump in.

Mr. Gaffney asked her to go ahead.

Dr. Palmer stated that on the South Fork to Ragged Mountain Reservoir line, she thinks it is 459 wonderful that a portion of the cost of this was put into resiliency and redundancy and another 460 portion of it into growth. She asked Mr. Mawyer if he could talk about how he portioned those, 461 or if there was something specific behind that. 462 464

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Mr. Mawyer replied that there was no calculation. He stated he split it half and half, with \$40 million going to each of those two categories.

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Dr. Palmer stated she knew the sedimentation basin that was required with that line was a big portion of the cost of that, and that the Authority knows much more now about operations and has other thoughts on how to operate the system. She asked Mr. Mawyer for an update on that.

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Mr. Mawyer replied that a significant cost (around \$15 million of the \$80 million) was originally envisioned for a pretreatment facility to take sediment and nutrients out of the raw water before they pump it from Rivanna Reservoir to Ragged Mountain Reservoir. He stated somewhat spurred by the strategic goal of optimization, RWSA is taking another look at how they can use operational optimization to minimize, if not even avoid, this pretreatment facility. He stated they are doing a study.

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Mr. Mawyer stated RWSA has to produce drinking water every day, and so after a rain, if the water in the Rivanna Reservoir is muddy, they have to treat it to drinking water standards or above. He stated they do not have to do this to pump water from the Rivanna Reservoir to Ragged Mountain. He stated they can discern days when the water quality is much higher naturally, and the water coming into the Rivanna Reservoir is clear and clean. He stated those are the days that they should pump to Ragged, not when the water is full of sediment.

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488 489 Mr. Mawyer stated this pretreatment study is taking a look at the water quality that is in the reservoir, and how many days they would have high-quality, sediment-free, nutrient-minimal water that they can pump to Ragged and either have minimum pretreatment or, possibly, no pretreatment. He stated they will see if this holds true. He stated if they can strategically operate the system and pump to Ragged when the water is clear and clean, they then minimize any treatment process and the cost of the system.

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Mr. Mawyer stated a consultant is doing the study now, and they will finish in about a year, with some data on how many days per year there would be water that they recommend be pumped to Ragged Mountain and what the necessary treatment level would be. He stated they are trying to have minimal treatment, as needed, in combination with technology and operational optimization.

Dr. Palmer noted that after the new project of the 1,200 feet from the Birdwood Golf Course over to Old Garth, they will have about 1.5 miles of that 9-mile pipeline put in, which she thinks is wonderful. She stated it will be interesting, going forward, to see what other construction projects end up making it better for them to do this earlier than that timeframe that is on the CIP now.

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Mr. Gaffney stated on the North Rivanna Water Treatment Plant Upgrade, he knew there was a question about, given the future regulatory issues, whether or not to continue with that. He asked Mr. Mawyer if he knew when that decision would be made, and if they need to build the Airport Road storage tank before that.

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Mr. Mawyer replied that they were meeting with Mr. O'Connell and Ms. Hildebrand that Friday to review an early draft of the study that was done about the North Rivanna Water Treatment Plant and the options to bring it up to standards and regulations. He stated Mr. Gaffney may recall that when they had the flood in 2018, which flooded the lagoons, the VA Department of Environmental Quality told RWSA they needed to build new lagoons in different locations.

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Mr. Mawyer stated RWSA has had a consultant evaluating alternatives to renovations and improvements for that facility, as well as exploring the option of decommissioning the facility, and tying directly into the South Rivanna Treatment Plant. He stated that with the Airport Road Pump Station, they would have a more than adequate system to serve all of Route 29 North, and North Rivanna would not be required.

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Mr. Mawyer stated that within six months, they would come to the board with some discussion about those alternatives.

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Mr. O'Connell asked Ms. McIlwee if she could pull up the previous slide that showed the fiveyear rates. He stated he wanted to comment on a dilemma regarding the City and County customers. He stated the dilemma about this CIP is not just about the five-year period, but likely the 15-year period. He stated with the level of deferred maintenance and the need for replacement, he believes all the water treatment plants in the CIP are either undergoing major renovations or upgrades, which will improve water quality.

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Mr. O'Connell stated this is tremendously expensive. He stated he has concerns about a 14.3% wholesale water increase in this economy, plus nearly double digits for the next five years. He stated he suspects ACSA will use reserves to assist with the retail rate in the coming year and keep the rate increase more like 5%. He stated eventually, they are going to have significant rate increases for long periods of time. He stated adding those up for a County customer results in a 50% increase in five years.

- Mr. O'Connell stated that he, Mr. Mawyer, and Ms. Hildebrand have had discussions about the
- need to educate their customers for what is coming and why, and how water quality
- improvement is a major part of that. He stated there are a significant number of wastewater
- improvements that are mostly smaller projects, but there are a number of them that are somewhat
- off the radar. He stated there are a lot of dollars that will need to come from customer rates to
- support this program.

- Mr. Gaffney recalled that in 2002, the infrastructure of the Rivanna Authorities was substandard.
- He stated they have a long time to catch up to where they were. He stated he believes they have
- caught up, but they still have progress and growth, with Crozet being a good example of that in
- terms of having to rebuild the dam and water treatment plant. He stated building in the
- redundancy of all of the systems is not an inexpensive proposition.

550

- Dr. Palmer added that where they were with the sewer system in 2003 and 2004, it is a different
- world in terms of what the Authority has been able to do in improving that sewer system and
- cleaning up the rivers. She stated it has been amazing, and she thinks the deferred maintenance is
- a huge reason why they have the increases that they are looking at over time.

555

- Dr. Palmer stated she does understand Mr. O'Connell's point, and she is very grateful that the
- Service Authority has done such an excellent job with reserves and financing over the last
- several years. She stated it is extraordinary what a good job they have done in planning for this
- with their reserves and rate stabilization.

560

- Mr. Gaffney asked Mr. O'Connell if he suggests that the educational portion of explaining where
- they are, how they got there, and where they are going be a combination of the City, County, and
- 563 Service Authority.

564

- Mr. O'Connell replied yes. He stated this is the conversation they have had because the issue is
- the same for any one of their customers. He stated the exact rate amount might differ. He stated
- depending on where they live, the project may be in their backyard versus somewhere else, but
- looking at the system as a whole, the needs are there for the whole system to serve their
- 569 customers.

570

- Mr. O'Connell stated he does not think the customers are prepared for this kind of increase. He
- stated the pipeline is not a significant part of the next five years. He stated it trickles in the five-
- year period after that. He stated this is the project most people talk about, and they do not talk
- about the other projects. He stated the awareness and publicity needs to be heightened at every
- chance, and there needs to be a common education program as well.

- Ms. Hildebrand added that they are in the midst of a customer survey update for the City
- customers. She stated what has been interesting, which goes to the conversations that she, Mr.
- Mawyer, and Mr. O'Connell have been having, which is that last year, when they did the
- customer survey, there were little to no comments associated with whether people were getting
- good value for their money from a water and sewer rate standpoint. She stated this year, in the
- comments associated with rates, they are receiving a lot of comments that people think their rates
- are too high.

- Ms. Hildebrand stated getting this information out there as to what people are really paying for is
- important so that people understand they are building in redundancy and resiliency and taking
- care of their water and sewer for them.

588

- Dr. Palmer stated now that people have done such a good job with conservation and are using a
- lot less water that was anticipated, the average household is using less water than they did ten
- years ago. She asked how this compares in the bill. She stated she wondered how much people's
- bills have actually gone up since they are using less water.

593

Mr. Gaffney stated this was a great question.

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- Mr. Mawyer stated that when RWSA did its study ten years ago, it was 110 gallons per person
- and now, it is down to 60 gallons per person, to Dr. Palmer's point. He stated he does not know
- bow it has affected their bills, but he remembered that the metric has changed.

599

- Dr. Palmer stated she thinks this should be part of the education as well. She stated she had no
- idea how it affected the average bill, at that point.

602

Mr. Mawyer stated the rate could be higher, but the total bill may not be.

604

Ms. Hildebrand stated this was true.

606

- Mr. Gaffney stated it would be good to see how this has changed over the years. He asked Mr.
- O'Connell and Ms. Hildebrand if they had the old data.

609

- Mr. O'Connell replied that there was actually data in the ten-year update. He stated the average
- 611 household use is down, but system-wide, it is up because of growth, and the big area of water use
- 612 is outdoor water use.

- Mr. Gaffney stated he thinks it would be great to do it not on water use (or to have this on the
- side), but to have it truly comparable, dollar-to-dollar, what was paid each of the last ten years in
- an average bill, taking an average household or particular household to see if somehow, the

conservation has made up for the raises in rates, or what percentage of it has been made up in the 617 618 rate. 619 Mr. O'Connell stated they could do this, but his gut reaction would be that the rate increase 620 621 exceeds the average household reduction. 622 623 Mr. Gaffney agreed, and asked by what percentage. 624 625 Mr. O'Connell replied that he did not know. 626 Mr. Gaffney stated he was just thinking that it helps with the educational portion that they were 627 talking about. 628 629 Mr. O'Connell stated one of the dilemmas is that most of the cost is for things that support the 630 overall system. He stated there is a little growth here and there, but the biggest part is the 631 deferred maintenance and making sure they have redundancy and high water quality. He stated 632 633 they could look at the rates. 634 Dr. Palmer stated given what has been in the news in the recent few weeks and last several years, 635 there are many things to point to that support that water quality and redundancy in the system. 636 She stated what happened in Texas is not going to happen in Charlottesville/Albemarle, even if 637 they have an incredible cold snap. 638 639 640 Mr. O'Connell stated they are doing everything they can to keep that from happening. 641 642 Dr. Palmer stated there can certainly be frozen pipes, but it is not going to be on the scale that has happened in some other communities. 643 644 Mr. Mawyer stated where it becomes analogous to them is for the drought of record. He stated 645 the current drought of record is back in 2002, when the drought lasted for 18 months. He stated 646 647 the question is if the next drought of record is 24 months, would the infrastructure be prepared to 648 deal with a drought longer than the last drought of record. 649 Dr. Palmer stated she certainly understood where they were coming from, and that Mr. 650 651 O'Connell was right. She stated she did not know what that education would entail, but she was sure he would tell them. 652 653 Mr. O'Connell stated he wanted to make the board aware of it. He stated they have done a 654 detailed review of the CIP, and the biggest number of things are deferred maintenance or 655 replacement that needs to be done. He stated the question is when to do it, or to continue to put it 656

off. He stated there will be some sticker shock for customers, and they need to prepare the 657 customers for that as much as they can. 658 659 Mr. O'Connell stated Ms. Hildebrand's survey comes off of a year where there was no increase 660 661 in the rate, and people still had concerns about whether or not they are getting a good value. He 662 stated it is ironic that that has come up in the survey. 663 Ms. Hildebrand stated they found this very interesting, as there was no rate increase last year and 664 665 with the comments coming out. 666 667 Dr. Palmer asked if they were getting more people answering the survey this year. 668 669 Ms. Hildebrand that it was currently about the same. She stated they are still in the midst of it, and it is a month-long survey. She stated this was after the first week, and they have been 670 surprised by some of the comments. She stated it is obvious that they must do more education. 671 672 673 Ms. Hildebrand stated some of the comments are even associated with another surprise that she has not talked to Mr. O'Connell and Mr. Mawyer about, which has just come up and is 674 associated with water quality. She stated she does not think that people even understand the 675 extensive filtration system, with the granular activated carbon. She stated they have to get out 676 there again to make sure that people understand this. 677 678 Dr. Palmer stated they do not. She stated she did not know about people in the City, but she sees 679 680 people all of the time having no idea about the GAC system, and they say they do not want to drink the treated water because of all of the publicity in other communities about treated water. 681 She stated this has hurt as well. 682 683 Ms. Hildebrand stated they need to get this out there again and keep it in front of people. She 684 stated they cannot assume that just because they talked about it when it went in place, they 685 remember it. 686 687 Dr. Palmer agreed. 688 689 Mr. Mawyer stated as he has mentioned before, the GAC is a leading technology for the 690 691 treatment of the PFAS problem, with the per- and polyfluorinated substances that are hot on all the regulators' lists right now as the next thing to regulate. He stated RWSA has the best system 692 that has been identified so far to take those contaminants out of the water. He stated it was an 693 expensive \$30 million that is still in the bond rates that they are paying for. 694

February 23, 2021

Mr. Snook asked if he could ask one question that he knew he was going to get flack about,
when the issue comes up. He asked if it is possible to get a rough idea of how much of this price
increase might be attributable to additional pipeline issues. He stated as Mr. Mawyer mentioned
earlier, this was not much, but he wanted to know if there was a way to quantify this.

Mr. Mawyer asked what Mr. Snook meant about the additional pipelines.

Mr. Snook stated he was looking at anticipating the questions that Ms. Dede Smith and others will be asking of why they are doing all these major capital projects when they do not really need them, as Ms. Smith would say. He stated now, there are water rate increases that are very dramatic, and he does not know whether they are connected or coupled at all and if so, by how much. He stated he is trying to anticipate what a response ought to be.

Mr. Mawyer stated this was a good question. He stated the plan is that in March, they will bring the proposed operating budget to the board. He stated they will run some rate scenarios that would say, for example, if the Rivanna to Ragged pipeline was not in the budget or was deferred, how it would affect the rates. He asked Mr. Snook if this was what he was after.

Mr. Snook replied that this would be very helpful. He stated his sense of things, which he supposed they would see of more in March when they get the whole budget, is that generally speaking, the longer-term debt service kinds of issues are not what is driving the rate increases. He stated he would like to know more details about that.

719 Mr. Mawyer stated the CIP projects drive the rate increases.

Dr. Palmer stated the Central Water Line would be something happening in the next few years, which is a pipe. She stated this is something that she has been hearing about (by a different name) for a number of years. She stated it was identified in the mid-1980s as a necessary part of the system to deal with the pressure in the system. She stated this is a big-ticket item in the City.

Mr. Snook stated he had a question related to the Central Water Line. He asked what the relationship is between this and the West Main Streetscape Project. He asked if there was a thought that the Central Waterline would be basically running down Main Street if they were going to be doing the West Main Street project, which is up in the air now. He stated he wanted to know what the alternatives might look like.

Mr. Mawyer replied that this was an option that the study identified of co-locating water lines with the City project. He stated the Central Waterline project would be one of the projects they would talk about with Ms. Hildebrand and Mr. O'Connell the following day, February 24, in terms of where some corridors might be through the City that would be preferable to others. He

stated Ms. Hildebrand could interject on the Main Street project and how this will coordinate

737 with RWSA's work.

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Mr. Snook stated he would perhaps talk to Ms. Hildebrand later in the week.

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- Dr. Palmer added that the importance of it to the system is a great thing to talk about with the
- City residents. She stated it is liable to be disruptive when it goes in.

743

- Ms. Hildebrand mentioned that when the Rivanna rates are presented and have the division
- between the City and ACSA, this is really the wholesale rate and only tells part of the story. She
- stated Mr. O'Connell incorporates it into his rates, and the City incorporates it into the City rates.
- She stated they tend to be dampened a little once the City incorporates them into their rates, and
- so that only tells part of the story and the final impact on a customer. She stated they have to
- keep this in mind when they talk about it. She stated the City will not set their rates until June.

750

- Mr. Mawyer stated he thinks they all look for opportunities that when they open a road to put in
- a pipe, they are able to accomplish as much as they can for everyone. He stated this is part of the
- discussion on the West Main project, but if it is not at that location, there may be other places
- that both entities can get a benefit from doing a pipe project.

755

- Dr. Palmer stated Mr. Snook knows that the Ragged Mountain Reservoir to the Observatory Hill
- 757 Treatment Plant water line and pump station is a big-ticket item, and this is replacing antiquated
- infrastructure, referring back to deferred maintenance.

759

- Mr. Gaffney stated it will also be because the Observatory Water Treatment Plant will be able to
- process 10 million gallons per day, and so they need a much bigger pipe.

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- Mr. Mawyer added that they need a larger and reliable pipe. He stated when they crank up the
- expanded Observatory WTP, they want to be sure they can get the raw water there.

765

- Mr. Snook stated he was just thinking about it in terms of the debate that Council is having in the
- next week and month over the West Main Streetscape project, and if it were to turn out that they
- would save RWSA \$3 million, for example, to be opening up Main Street anyway instead of
- having to run it through some different route, this would be the kind of thing that would be nice
- 770 to know.

771

- Mr. Mawyer reminded Mr. Snook that they would be talking about that project the following
- day. He noted that Project #5 (South Rivanna to Ragged Mountain Raw Waterline) is 80%
- funded by ACSA and 20% by the City.

- Mr. O'Connell stated if he did his math correctly, it is less than \$5 million of the five-year CIP
- (\$169 million) that is going towards the pipeline project. He stated it is a small part of the next
- five-year picture.

780 Mr. Mawyer agreed, adding that it starts in FY 27.

781

- Mr. O'Connell stated it was somewhat more complicated than that due to the way that some
- money was set aside toward future bonds. He stated it was not a very significant piece of the
- 784 \$169 million.

785

786 Mr. Snook stated it sounded like it was about 3%.

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- Mr. Mawyer stated this was the plan and that he welcomed the board's comments. He stated he
- is working closely with Ms. Hildebrand and Mr. O'Connell and is sensitive to the costs that they
- are talking about. He stated just like with the pretreatment facility, they are looking for any way
- that they can decide to maintain water quality without having to spend quite as much money to
- pump water to Ragged, which is what they are evaluating.

793

- Mr. Gaffney asked Mr. Mawyer if, for the new members of the board, he could go over the
- schedule for the next couple of months as it regards the CIP.

796

- Mr. Mawyer stated in March, they will have both the Solid Waste and the Water and Sewer
- Operating Budgets introduced to the boards. He stated in May, both boards will have public
- hearings, with the intent to adopt the budgets and CIPs for FY 22 starting July 1. He stated there
- will thus be two more budget meetings, in March and May.

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- Mr. Mawyer stated in April, there will be other topics, and this will be for the Water Authority
- only. He stated this will possibly be on sustainability and possibly options for the North Rivanna
- 804 Water Treatment Plant.

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Mr. Mawyer stated in June, they will be looking at the reservoirs and emerging regulations.

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- 808 10. OTHER ITEMS FROM BOARD/STAFF NOT ON AGENDA
- There were none.
- 810 11. CLOSED MEETING
- There was no closed meeting.

812

- 813 *12. ADJOURNMENT*
- At 3:28 p.m., Mr. Richardson moved to adjourn the meeting of the Rivanna Water and
- Sewer Authority. The motion was seconded by Dr. Palmer and passed unanimously (7-0).

817	Respectfully submitted,	
818		
819		10 H 12
820		Doss
821		Mr. Chip Boyles /
822		Secretary - Treasurer
823		